



8400 124 Street, Surrey, BC, Canada V3W 6K1

Office: 604-539-1315, Fax: 604-539-1305

Email: [info@morrisonwindows.ca](mailto:info@morrisonwindows.ca)

Chysik Project Management Ltd.  
Project – Atrium - 19945 Brydon Crescent, Langley  
Scope of work – supplied windows and doors  
Warranty starts from project substantial completion date

## **Morrison Windows 20 Years Limited - Transferable Warranty Policy**

***IMPORTANT NOTICE: Read this entire Morrison Limited Warranty and Limitation of Liability (“Limited Warranty”) before purchasing or installing this product. By installing or using this product, you are acknowledging that this Limited Warranty is part of the terms of sale.***

This Limited Warranty applies only to Vinyl Windows and Patio Doors manufactured by Morrison. Morrison makes the following exclusive Limited Warranties for Morrison products installed within Canada, subject to the stated conditions and limitations.

Morrison Windows Ltd (“Morrison”) guarantees only to the original consumer purchaser in a multi-family home (“Home”), by the builder as a new construction or by the purchaser as replacements, that Morrison will repair or replace any such Morrison products that are defective in materials or workmanship at no charge and will pay the costs of all material parts (“Warranty”).

### **Persons Covered:**

This Warranty extends to the original consumer purchaser of Morrison Products for Multi Family Homes. The Warranty starts on the date of purchase of the Morrison Windows as a new construction or the installation of Morrison Products in the Home as replacements (“Start Date”) and **remains effective as long as the Original Purchaser owns the Home, if the original purchaser sells the Home before twenty (20) years have elapsed, Morrison will automatically extend full coverage under this Warranty to the new owner(s) of the Home and subsequent owners, until the 20th(twentieth) anniversary from the Start Date.**

### **PVC and Insulated Glass:**

This Warranty covers Window and Door vinyl extrusions (frames, sashes, and glazing beads) against material chipping, corrosion, peeling, blistering or rotting.

This Warranty will cover insulated glass for premature seal failure, spontaneous glass implosion and material obstruction of vision from manufacturing defects under normal use and conditions for a period of **20 (Twenty) Years**.

This Warranty does not cover damage to the glass after delivery, decorative triple insulated glass or adhesive shadowing caused by prolonged use of Preserve Film (Preserve film should be removed within one year of the date of shipping of the windows).

### **Painted or Stained Product:**

Painted or Stained products under this Warranty are limited to **15 (Fifteen) Years** from purchase against cracking, peeling, blistering or excessive fading for the climate conditions on the applied surface of the product.

### **Operating Hardware:**

This Warranty will cover operating hardware for a period of **5 (Five) Years** from the Start Date for defects in material not caused by natural wear and tear (e.g. corrosion or tarnishing), abuse and misuse or for purposes other than what it was designed.

### **Labour:**

This Warranty will cover repair or replacement of any defective part which Morrison Windows determines was defective due to faulty material or workmanship for a period of **2 (Two) Years**.

### **Envelope:**

This Warranty will cover for **5 (Five) Years** against any defect which could permit unintended water penetration such that it causes, or is likely to cause, material damage to the home.

Morrison will be responsible for the repair or replacement of that portion of the window which is determined to be defective and does not include any responsibility for replacement of other materials.

### **Installation:**

This will cover for **5 (Five) Years** for Installation of windows **done by Morrison** against any defect which could permit unintended water penetration or air leakage such that it causes, or is likely to cause, material damage to the home.

## **Exclusions:**

This Warranty does not cover damage or defects relating to:

1. Improper installation, storage or handling, failure to properly care and maintain the Morrison products.
2. If alterations have been made to the Morrison products including but not limited to finishes not applied by a Morrison representative.
3. Products which have been damaged by other tradesmen or workers.
4. Products which have been damaged as a result of structural movement or structural settling.
5. Products which have been removed from the original installation location.
6. Products used outside of Canada.
7. Damage caused by chemicals (e.g., brick wash) or harsh environment (e.g., salt spray or airborne pollutants).
8. This Warranty does not cover normal wear and tear, abuse and misuse, natural weathering of finishes, acts of nature, terrorism or war.

## **Limitations on Remedy:**

Under this Warranty where a defect has been found Morrison will provide materials, shipping and labor at no charge within the Lower Mainland of Vancouver and Fraser Valley. Otherwise the replacement of defective product or component will be at no charge under the Warranty, but the customer will be responsible for shipping and labor costs.

Condensation on any Morrison product either on the interior or exterior of the Home is a natural result of excessive moisture in the Home or natural weather conditions outside the Home and is not indicative of defective product or installation.

## **This Warranty is not valid if there is any outstanding balance.**

All reported defects need to be agreed by a Morrison representative before replacement or remedial work under this Warranty can take effect.

In no event will Morrison be liable for incidental or consequential damages (other than Morrison Products under this Warranty), whether based on breach of express or implied warranty, breach

of contract, negligence, strict liability or other theory. The above provisions are not intended to operate where prohibited by law. This express warranty may be extended by a provincial consumer statute.